



# Website Terms & Conditions

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The term 'OXFOX' or 'us' or 'we' refers to the owner of the website whose office is

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The term 'you' refers to the user or viewer of our website.

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## RETURN POLICY

### Right of Withdrawal

Deliverance of products:

After purchasing products you have the possibility to disband the purchase without giving reasons during 14 days. The cooling off period starts on the day after you receive the product or a pre-designated representative by you made known to the entrepreneur.

During the cooling off period you shall treat the product and the package carefully. You shall unpack or use the product only to that extent to as far as it is necessary to judge if you wishes to keep the product. If you do want to execute the right of withdrawal, you shall return the product with all accessories and -if reasonably possible- in the original conditioning and packaging to us, in accordance with the provided reasonable and clear instructions of us.

### Withdrawal Costs

If you execute the right of withdrawal, you will have to pay no more than the costs of returning the product.

If you have made a payment, we shall pay back this amount as soon as possible but no later than within 14 days after the repeal or after the return shipment.

### Exclusion Right of Withdrawal

We can exclude the right of withdrawal of you. The exclusion of the right of withdrawal applies only if we have clearly mentioned this at least in time before the purchase.

Exclusion of the right of withdrawal is only possible for the following products:

- a. Which are established by the entrepreneur according to specifications of the consumer
- b. That they are clearly personal in nature
- c. Which cannot be returned because of their nature
- d. That can spoil or age quickly
- e. Whose price is bound to fluctuation on the financial market which the entrepreneur has no influence
- f. For all products for which cannot be established that it concerns the original product that was delivered by [www.oxfoxuk.com](http://www.oxfoxuk.com)

If you would like to withdraw from the purchase, please fill out the Cancellation Form and send it to us by mail or email.